



Green Operator Program

The Port of Virginia Green Operator Program provides funds to replace older vehicles with ones with more emission-efficient engines and recognizes partners for achieving goals that reduce air pollution and greenhouse gases associated with the transport of cargo through The Port of Virginia.

Frequently Asked Questions

Who is eligible for this program?

Independent Owner-Operators as well as Fleet Owners that currently provide Drayage Truck services to the Port of Virginia facilities and who have owned their truck for at least one year prior to the application date.

Program Changes

Program Time Period	Rebate Amount	Eligible New Trucks
October 1, 2017 +	Up to \$30,000	2010 or newer engine model year (generally a 2011 or newer model year truck)

The new truck must only be purchased after you have been accepted into the program AND only when instructed to do so by program staff. If the truck is purchased before acceptance into the program OR before directed by staff it will not be an eligible purchase.

Can I withdraw my application?

Yes, withdrawal from Program is permitted.

How much funding is available for retrofit devices?

This program no longer supports tailpipe retrofits.

What is the purpose of this program?

- The program is intended to reduce air pollution and greenhouse gases associated with the transport of cargo to and from The Port of Virginia facilities.

Can I apply for funding for more than one truck?

- Yes. Each truck must meet the eligibility requirements.
- If you need space for additional trucks on your application, attach additional sheets of paper and include the owner's name on each sheet and attach to the application.

What are the eligibility requirements for the trucks?

- Trucks must provide Drayage Truck service to The Port of Virginia facilities.
- Truck engines must be 2006 or older, Class 8 vehicles with a GVWR of 33,000 pounds or more. Preference will be given to trucks with 1997 and older engines. If funds are still available, trucks with model year 2006 engines and older will be eligible for funding.
- Trucks must have been owned for at least one year by the applicant and will be verified by the date on title.
- Old trucks must be operable on the day scrappage is authorized.
- The truck must have current registration and valid proof of insurance.
- The truck must be free of any liens.
- The truck must be able to drive forward and backward at least 25 feet. Please see www.greenoperator.org/video for a sample operational video.

I just bought an old truck – can I replace it with a newer truck through this program?

Old trucks must have been owned for at least one year prior to the application date before the truck is eligible for the program. The older truck must be scrapped before the newer truck can be purchased.

My truck just broke down – can I replace it with a newer truck through this program?

Old trucks must be operable on the day scrappage is authorized.

My truck was recently involved in an accident was totaled by the insurance company but is still operable. Is the truck eligible to be placed into the program?

Evidence must be provided showing the truck is still operable and servicing The Port of Virginia facilities. Program staff may request additional proof and may want to witness the truck is still operable.

Complete applications must include the following:

- A signed application.
- A copy (front and back) of a valid identification card from The Port of Virginia.
- A copy (front and back) of a Transportation Worker Identification Card (TWIC).
- A copy of the current truck title and valid registration.
- Proof of valid insurance.
- Pre-approval letter for financing.
- A video showing the truck is operable per the Green Operator video guidelines.
- A photograph of the current truck with license plate clearly legible.

With video capabilities on smart phones, tablets and other devices, we feel this will not place an unnecessary burden on the applicants and will further strengthen equipment verification. If this does present a challenge, please contact the program administration staff to discuss options, which may include scheduling a site visit that may add to the application processing time.

Applicants have 60 days to complete the application process. If all required information has not been provided within 60 days, then the application will be closed. The applicant then must wait six months to before starting the application process over.

Once a rebate certificate is issued, participants have 45 days to complete the process.

How can I tell if I will qualify for financing for the balance of the truck price?

Approval for financing is solely the decision of the financial institutions and is generally based upon your credit report and credit score. A credit report is a record of your credit history. Other factors may be reviewed by the financial institution before financing is approved. Below is a list of questions that are commonly asked by financial institutions when reviewing financing applications. Please consider these questions before you choose to pursue participating in the Green Operator Program.

- Have you had a bankruptcy within the last four years?
- Do you have a foreclosure or lien in your recent financial history?
- Do you have an open federal tax lien?
- Do you have a prior repossession in your past?
- Is your credit score below 600?
- Do you consistently pay bills late?

Answering yes to any or all of these questions may impact your chance of obtaining financing, but ultimately the decision is up to the financing institutions.

When should I buy my new truck?

- Program staff will contact you after you are accepted into the program. At that time, you will receive an acceptance packet with instructions for how to proceed with the purchase of your truck.
- The new truck must be purchased after you have been accepted into the program AND only when instructed to do so by program staff. If the truck is purchased before acceptance into the program OR before directed by staff it will not be an eligible purchase.

When should I scrap my old truck?

- Program staff will contact you after you are accepted into the program to give you more details on how and when to scrap your truck. A checklist for documenting the scrappage process will be provided to you.
- Do NOT scrap your truck without program approval or you risk making your truck ineligible for the program.
- Applicants are encouraged to scrap the truck at a commercial truck yard. If the applicant prefers to self-scrap, the scrappage must be witnessed by program staff and the owner must provide a copy of a salvage title along with the scrappage photos.

How can I get an application?

- Go to <http://www.greenoperator.org/>
- Call the truck hotline at 804-482-1790 to request an application.

Who do I contact for assistance?

For questions, please call the truck hotline at 804-482-1790.

Investing Public Funds / Maintaining Public Trust

Intentional falsification of information provided by an applicant with the specific intent to avoid meeting any aspect of the program's requirements may lead to the individual being prosecuted to the extent allowed under law and may be used as an adverse factor in regards to future applications for rebate awards.

The Virginia Port Authority is committed to the integrity of the program and encourages reporting of any known concerns involving any aspect of the program especially related to suspected fraudulent activity. Visit <https://www.oig.dot.gov/hotline> for more information on suspected fraud.

A special thanks to our funding partners

The Green Operator Program developed by The Port of Virginia offers truck owners rebate incentives to purchase diesel trucks with more emission-efficient engines.

The Port of Virginia, through grants from the US Department of Transportation, the Virginia Department of Transportation, and the Hampton Roads Transportation Planning Organization has committed funding to expand the program's reach and impact.